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A. IT Systems Related Information

- Useful Links for helping staff and students to grasp information about various facilities and services provided by Information Technology Services Centre:

Quick Guide for New [Students](#) and [Staff](#)

- For information about the login ID, password and use of MyCUHK, please contact Information Technology Services Centre:

Write to ITSC Electronic HelpDesk at <http://helpdesk.itsc.cuhk.edu.hk>

Hotline: (852) 2609-8845

B. Academic Related Information

1. Undergraduate Students

- For enquiries regarding student registration, course enrolment and add/drop, applications for course and units exemptions, transcripts and certifying letters and update of personal and academic records, classroom bookings and examination arrangements, please contact

[Registration and Examinations Section](#)*.

Telephone : (852) 2609-8964

E-mail : ugadmin@cuhk.edu.hk

*MBChB students should approach their Faculty office for enquiries (Tel: (852) 2609-6891/2609-6806).

- For Medicine (MBChB) program information, please visit [Medical Curriculum](#) website for the details on:
 - Teaching and rotation schedule etc.
 - Teaching materials or IDEAL intranet etc.
 - Electronic Logbook, upload of Grand Round presentation files, assignments and project reports etc.

- For enquiries regarding maintenance of programme and course information and the Undergraduate Student Handbook, please contact [Academic and Quality Section](#).

Telephone : (852) 2609-8992 / (852) 2609-8956

E-mail : ags@cuhk.edu.hk

2. Postgraduate Students

- For information and enquiries of postgraduate students (except Postgraduate Diploma in Education i.e. PGDE), please contact [Graduate School Office](#).

Telephone : (852) 2609-8976 / 2609-8977

You may also submit your enquiries through the [Online Enquiry Form](#).

- For information and enquiries of PGDE, please contact [Faculty Office of Education](#)

Telephone: (852) 2609-6937 / 2609-6938

E-mail : edu@fed.cuhk.edu.hk

3. International Asian Studies Programme Students (Undergraduate & Postgraduate)

For information regarding International Asian Studies Programme (IASP) and outgoing student exchange programmes, please contact [Office of Academic Links](#):

Enquiry Type	E-mail Address	Telephone Number
General Enquiries	iasp@cuhk.edu.hk	(852) 2609-7597
Student Exchanges or Study Abroad		
Visits and Partnerships	oa@cuhk.edu.hk	
Visiting Scholars		

C. Debit Notes and Payment Related Information

- For debit notes and payment related issues, please contact Donations & Projects Management Unit, Bursary.

Telephone: (852) 2609-8521 / 2609-7279 / 2609-7238 / 2696-1593

E-mail: dpu@uab.cuhk.edu.hk

D. Admission Related Information

1. Undergraduates

For admission related information, please contact [Office of Admissions & Financial Aid](#) (Admission):

Enquiry Type	E-mail Address	Telephone Number
JUPAS	ugadm@cuhk.edu.hk	(852) 2609-8951
Non-JUPAS and International Recruitment	ugadm2@cuhk.edu.hk	(852) 2609-8947
Mainland Recruitment and External Relations	ugmain@cuhk.edu.hk	(852) 2609-8946

2. Postgraduates

- For information and enquiries of postgraduate students (except PGDE), please contact [Graduate School Office](#).

Telephone : (852) 2609-8976 / 2609-8977

You may submit your enquiries through the [Online Enquiry Form](#).

- For information and enquiries of PGDE, please contact [Faculty Office of Education](#)

Telephone: (852) 2609-6937 / 2609-6938

E-mail : edu@fed.cuhk.edu.hk

3. International Asian Studies Programme Students (Undergraduate & Postgraduate)

For information regarding admission to International Asian Studies Programme (IASP), please contact [Office of Academic Links](#):

Telephone: (852) 2609-7597

E-mail : iasp@cuhk.edu.hk

E. Scholarships and Financial Aid Related Information

Undergraduates & Postgraduates

For scholarships and financial aid related information, please contact the Scholarships and Financial Aid Section, [Office of Admissions & Financial Aid](#).

Telephone : (852) 2609-7209 (scholarships) / (852) 2609-7205 (financial aid)

E-mail: sfas@cuhk.edu.hk

F. College Related Information

For enquiries regarding student hostels, College General Education programmes, College activities and events, scholarships and financial aids provided by Colleges, please contact the corresponding College Offices:

College	Telephone Number (General Office)	Fax Number	Email Address
1. Chung Chi College			
➤ General	(852) 2609 8009 / 2609 6990	(852) 2603 6505	ccc@cuhk.edu.hk
➤ Scholarship &	(852) 2609 6991		

<p>Financial Aids</p> <ul style="list-style-type: none"> ➤ General Education (852) 2609 6445 ➤ Student Hostels (852) 3163 4171 			
<p>2. New Asia College</p> <ul style="list-style-type: none"> ➤ General (852) 2609 7609 ➤ Scholarship & Financial Aids (852) 2609 7611 / 2609 7621 ➤ General Education (852) 2609 7613 ➤ Student Hostels (852) 2609 7622 		(852) 2603 5418	nac@cuhk.edu.hk
<p>3. United College</p> <ul style="list-style-type: none"> ➤ General (852) 2609 7575 ➤ Scholarship & Financial Aids (852) 2609 7578 / 2696 1750 ➤ General Education (852) 2696 1948 ➤ Student Hostels (852) 2609 7574 		(852) 2603 5412	unitedcollege@cuhk.edu.hk
<p>4. Shaw College</p> <ul style="list-style-type: none"> ➤ General (852) 2609 7363 ➤ Scholarship & Financial Aids (852) 2609 7356 / 2609 8538 ➤ General Education (including Assemblies) (852) 2609 7361 		(852) 2603 5427	shaw-college@cuhk.edu.hk

➤ Student Hostels	Kuo Mou Hall - (852) 3163 2185 Student Hostel II - (852) 3163 1678		
5. Morningside College			
➤ General	(852) 2696 1406 / 2696 1407	(852) 2603 6159	morningside@cuhk.edu.hk
➤ Scholarship & Financial Aids	(852) 2696 1405 / 2696 1406		
➤ General Education	(852) 2696 1405 / 2696 1407		
➤ Student Hostels	(852) 2696 1405		
6. S.H. Ho College			
➤ General	(852) 2696 1440	(852) 2603 5441	shho-college@cuhk.edu.hk
➤ Scholarship & Financial Aids	(852) 2696 1446		
➤ General Education	(852) 2696 1447		

G. Alumni Related Information

For alumni related information, please contact the [Alumni Affairs Office](#).

Telephone: (852) 26961607; (852) 26098670

E-mail: mycuhk_alumni@cuhk.edu.hk

H. Library Related Information

For library service information, please contact [CUHK University Library System](#):

Enquiry Type	Telephone Number
24-hour Hotline	(852) 26036699
Circulation Services	(852) 26097306 (Mon to Sat)
Interlibrary Loan / Document Delivery Services	(852) 26098741
Reference Enquiry	(852) 26097305
Reserve Book Services	(852) 26098740
Technical Help Desk	(852) 26098785
Chung Chi College Elisabeth Luce Moore Library	(852) 26096969
New Asia College Ch'ien Mu Library	(852) 26097655
United College Wu Chung Multimedia Library	(852) 26097564
Architecture Library	(852) 26096599
Lee Quo Wei Law Library	(852) 26098641
Legal Resources Centre	(852) 35295984
Li Ping Medical Library	(852) 26322459

I. eLearning Systems Related Information

1. [VeriGuide](#) – If you have any problems in using the VeriGuide system, please contact veriguide@cuhk.edu.hk.
2. [WebCT](#) – For general information on WebCT, please visit [WebCT FAQ](#). If you have any enquiries on WebCT, please contact ITSC HelpDesk at <https://helpdesk.itsc.cuhk.edu.hk/group/webct-help>
3. [Moodle](#) – For general information on Moodle, please visit [Moodle FAQ](#). If you have any enquiries on Moodle, please contact ITSC HelpDesk at <https://helpdesk.itsc.cuhk.edu.hk/group/moodle-help>